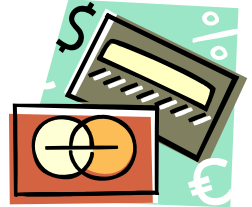


HOW TO REPLACE IMPORTANT DOCUMENTS AFTER A DISASTER

(Issue date 9/6/11)

1. How do I replace my driver's license?

Call the Texas Department of Public Safety office where you are. The number will be in the local phone book. All offices are on the website at: <http://www.txdps.state.tx.us>.



2. How do I replace my social security card?

At this time there is no emergency procedure to replace your Social Security card. Currently, the replacement procedure requires another form of identification, such as a driver's license. You will need to complete an Application For A Social Security Card (Form SS-5). You will have to show documents proving your identity, and other documents. The process is explained on the SSA website: www.ssa.gov.

3. How do I replace my debit card?

Call your bank. They will tell you what their procedures are. If you keep documents in your bank's safety deposit box, you may want to ask if the boxes are intact. If you can't remember how to contact your bank or credit union, call FDIC's toll-free number: 1-877-275-3342, for contact information.

4. How do I replace my lost checks?

Call your bank. They will tell you how to report lost checks and get replacements.

5. How do I replace my credit card?

Call your credit card company if your credit card was not issued by your bank. Major credit card companies include:

American Express: 1-800-992-3404

www.americanexpress.com

Discover: 1-800-347-2683

www.discovercard.com

MasterCard: 1-800-622-7747

www.mastercard.com

TDY/TYY: 1-636-722-3749

VISA: 1-800-847-2911

www.usa.visa.com

6. What else can serve as proof of identity?

Passport

Military ID

Employer ID card

Adoption Record

School ID card

Life Insurance Policy

Marriage or divorce record

Health Insurance card (not a Medicare card)

**If you have questions about replacing important documents, call Lone Star Legal Aid at:
713-495-1951**