

## Reflection Questions around Online Worship

### General Reflection

- What three new practices will we continue after we are able to meet in community again?

### Going Deeper

Name the new practices we have initiated since worshipping remotely.

- What have we learned that we are good at? Name moments to celebrate.
- What could we do better?
- What are our measures of “success”? What is our definition of “success?”
  - What are the real needs of our community? The needs underneath the needs?
- Do we have a short, medium, long term strategy? Can we name it?
  - What is your practice to name your own grief and that of the community?

### Online Presence

- What have we noticed since increasing our online presence? ... What are we wondering?...
  - How do we identify if people are feeling engaged or connected?
- What percentage of our community that normally attends in-person service is participating online?
  - What are we learning or sensing about improvements in how we deliver worship and other programs online?
- Are we using any of the available metrics from Facebook live or other platforms to judge the engagement levels of the participants?
- How long are people staying online relative to the length of the service or program?
- How can we increase the engagement and participation of those watching online?
- How do we assess or evaluate the length and intimacy of the experience for the viewers?
  - How are you translating our worship experiences for virtual spaces? (Rather than just replicating our in-person worship)

### Money Stewardship

- Do a quick analysis of financial giving:
  - How are we doing financially?
  - How many families are continuing to give? How many have increased giving? How many have decreased giving?
- What is our hypothesis for this pattern?
- What is our short- and long-term strategy, particularly for educating our people about online giving?
  - What is the story around what your community is doing and how are you inviting people into that story financially?
  - How are you educating your community around online giving opportunities?
  - How are you addressing the real financial needs that may be in your community?

### New Connections

- How do we identify newcomers?
- Which newcomers have given online?
- How might we connect more to our newcomers?
- Who is missing from the conversation?
  - How are you making sure that people who aren't familiar with our practices are included?